

The MMFIM [Montreal movement to end homelessness] is a coalition of organisations from different sectors – private, community, scientific and public – all committed to working coherently together to end homelessness in Montreal.

www.mmfim.ca

Coordinate our resources, understand the individuals and follow best practices.

MONTRÉAL 2020

OBJECTIVE TO END CHRONIC AND CYCLICAL HOMELESSNESS 2,000 PEOPLE EXITED THE STREET WITHIN FIVE YEARS

WHY 2,000 PEOPLE?

From the I Count MTL survey done in March 2015 we conclude that at least 784 people were chronically homeless [for more than 4 years] and 1,357 more were cyclically homeless; this makes a total of 2,141 people for whom solutions must be found urgently.

http://ville.montreal.qc.ca/pls/portal/docs/page/d_social_fr/media/documents/I_Count_MTL_2015_report.pdf

WHY CHRONIC OR CYCLICAL HOMELESSNESS?

By helping these individuals we will free up emergency services [ambulance, hospital, police, shelters, transitional housing] and improve their quality of life.

HOW CAN WE DO THIS?

Everyone will receive the individual support that they need and a permanent, affordable place to live. Several of them will become autonomous. Many will need some support for a long time.

EVERYONE HAS DIFFERENT NEEDS

“When women come to us it’s not because they have lost their keys. They are suffering from mental health problems, addictions or trauma ... often all those things are combined and they become isolated.” Patricia Mackenzie Pavilion.

“Although Aboriginals are a fraction of the Montreal population (0.56%), 10% of homeless people are Aboriginals, of which 40% are Inuit. Future responses must take into account historical traumas [such as residential schools], cultural specifics and their particular needs.” Makivik Corporation, Projet Autochtones du Québec.

“Our experience has shown clearly that residential stability has to be based on customized community support provided by qualified and seasoned caseworkers meaningful to each individual.” Accueil Bonneau, Maison du Père, Old Brewery Mission and Welcome Hall Mission.

VISION 2020

- Within five years the specialized community network will have welcomed, oriented, supported and housed 2,000 chronically or cyclically homeless men and women and settled them in the communities of their choice. A number will have found work or other worthwhile activity. Some will be living in adapted housing.
- The network itself will have consolidated its expertise and organization. It will be able to provide statistical reports showing its results and an independent assessment. It will be driven by some 70 community case managers with unique and acknowledged expertise.
- The specialized community network will be able to support 1,500 men and women; as individuals leave the network [autonomy regained, transfer, dropout, death, institutionalization], others can be welcomed and avoid becoming homelessness.

THE ACTION PLAN

- The Action Plan calls for community action based on access to care, residential stability and social inclusion.
- 5 intake, assessment and orientation centres
- 2 Assertive Community Treatment (ACT) teams
- 70 trained Intensive Care Management (ICM) case managers
- 1,200 subsidies from the rent supplement program (RSP)
- 1 project office, 1 information system, outcome measurement, research

ACTION	WHAT	WHO
Action 1 Intake and referral	With the help of the Health and Social Services network, equip community organisations to welcome, assess and transfer individuals.	Specialized community organisations Street workers CHUM, CIUSSS
Action 2 Residential stability and community integration	Consolidate the CHUM's ACT team in the OBM. Create a second ACT team. Consolidate the community ICM teams. Create ICM teams for Aboriginals after doing studies. Use the resources of the CIUSSS teams. Use medical and nursing staff from the CIUSSS.	CHUM and OBM MSSS for extra-territorial "PREMs" CIUSSS Organisations that use the HSS program Organisations that deal with Aboriginals CIUSSS ACT and ICM teams Support for community ICM teams
Action 3 Training and a community of practice	Provide training for ACT and ICM case managers. Create a community of practice.	Case managers National Centre of Excellence in Mental Health (NCEMH) MMFIM
Action 4 Affordable housing	House 2,000 people in 5 years: <ul style="list-style-type: none"> • private housing units under the HSS program; • dispersed rent supplement units; • dispersed or congregate social housing; • dispersed affordable units without rent supplements. Create a Housing Assistance Fund to respond to urgent needs.	Organisations that use the HPS-HSS program Private landlords SHDM OMHM Non-profit corporations Cooperatives Private sector partners
Action 5 Pooling data and measuring outcomes	Install the HIFIS system, pool information. Produce transparent and verifiable reports of results. Commission an independent body to assess the results using specific indicators.	Organisations implementing the HPS program and others working with the chronically and cyclically homeless Funders MMFIM
Action 6 Project management Social inclusion Research	Designate a project manager with the authority to coordinate implementation of the Action Plan. Give a voice to people who have been chronically or cyclically homeless. Fund research into the needs of homeless people and best practices in order to make the responses more effective.	City of Montreal MMFIM Private sector partners Community organisations Researchers Research centres Quebec Government

FUNDING

The HPS and HSS programs are already funding part of the Action Plan, and will be used to house 475 people by 2019. In drawing up our financial forecasts we have assumed that this funding will continue beyond the term of the current agreement.

The MMFIM estimates the additional costs over five years (annual inflation of 2%) to be \$36.9 million, of which \$18.8 million would be new funds.

People off the street	2016	2017	2018	2019	2020	Cinq ans (M\$)
1. Specialized network (including HSS)	200	600	900	1,200	1,500	
2. Autonomous	—	100	300	400	500	
Support for individuals* (Actions 1, 2, 3)	\$1,600 K	\$3,262 K	\$4,286 K	\$5,746 K	\$7,238 K	\$22,131 K
Rent supplements* (Action 4)	\$476 K	\$1,435 K	\$2,523 K	\$4,044 K	\$5,625 K	\$14,105 K
Implementation (Actions 5, 6)	\$140 K	\$140 K	\$140 K	\$140 K	\$140 K	\$700 K
Total	\$2,216 K	\$4,837 K	\$6,949 K	\$9,930 K	\$13,003 K	\$36,936 K
Existing appropriations	[\$1,276 K]	[\$2,235 K]	[\$3,323 K]	[\$4,844 K]	[\$6,425 K]	[\$18,105 K]
New funding	\$940 K	\$2,602 K	\$3,627 K	\$5,086 K	\$6,578 K	\$18,831 K

* These costs do not include funding under the HPS-HSS program covering 475 individuals.

OVER 5 YEARS...

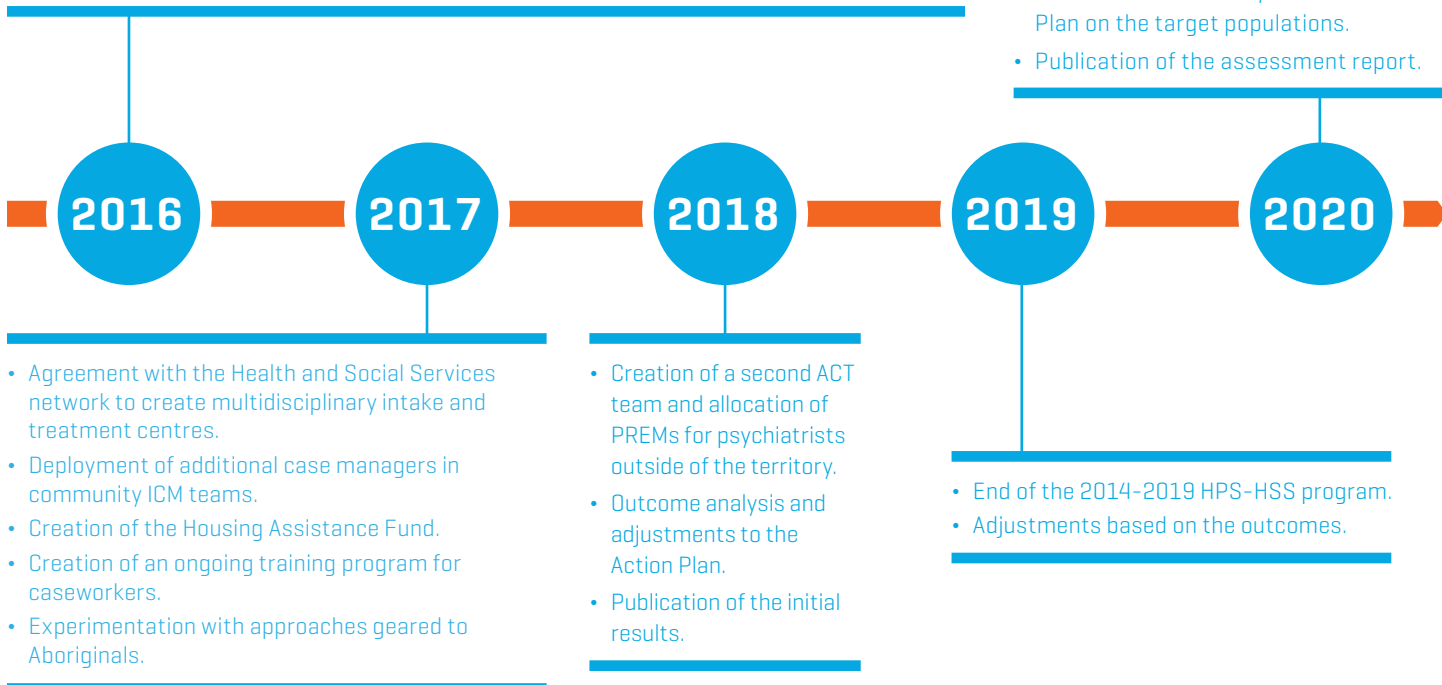
Several elements of this plan are already being implemented. What makes it a plan is the goal of housing and supporting 2,000 people exiting chronic and cyclical homelessness over five years along with the actions necessary to achieve that goal.

This action plan is founded on a specialized network of select existing community organisations, trained case managers, a system for coordinating their actions, data collection and measuring outcomes.

- Deployment ongoing of the HSS program.
- Designation of an entity to implement the Plan and gather and analyze data.
- Allocation of rent supplements for homeless people.

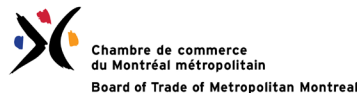
- Installation of the HIFIS (or equivalent) and provision of training and quality controls.
- Research by Aboriginal organisations to pinpoint their needs and decide on approaches.
- Creation of a peer advisory committee.

- 2,000 people are housed, 1,500 of them being followed through the specialized network.
- Assessment of how the HSS-HPS program worked.
- Assessment of the impact of the Action Plan on the target populations.
- Publication of the assessment report.



MMFIM

Mouvement pour mettre fin
à l'itinérance à Montréal



ACRONYMS

ACT – Assertive Community Treatment

CHUM – Centre hospitalier de l'Université de Montréal
[University of Montreal hospital centre]

CIUSSS – Centre intégré universitaire de santé et de services sociaux [Integrated University Health and Social Services Centre]

HPS – Homelessness Partnering Strategy

HSS – Housing Stability with Support

ICM – Intensive Case Management

MMFIM – Mouvement pour mettre fin à l'itinérance à Montréal
[Movement to end homelessness in Montreal]

NHIS – National Homelessness Information System

OBM – Old Brewery Mission

PREM – Plans régionaux d'effectifs médicaux [Regional Health Workforce Allocation Plans]

RSP – Rent supplement program